

ETS Connect UK Service Description

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Version 1

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1. Content and Version History

1.1. Version history

Version	Date	Author	Description
1.0	June 2026	Etrading Software	Final Draft

2. Purpose of the Document

This document serves as the formal Service Description for ETS Connect UK, the platform through which Etrading Software (UK Bond CTP) Ltd operates as the UK Bond Consolidated Tape Provider (CTP) under a concession granted by the Financial Conduct Authority (FCA).

This Service Description provides an overview of the service. It does not replace the detailed technical specifications.

It provides the synopsis of the scope, functional capabilities, and operational parameters of the service, covering areas such as data input and contributor connectivity, data output and dissemination channels, user and redistributor connectivity, data quality frameworks, performance standards, and service level agreements. The details of the same can be found in the following documents and their annex.

Reference link: [Documents | ETS Connect – UK](#)

Document name:

- ETS Connect UK Contributor FIX Rules of Engagement FINAL
- ETS Connect UK Contributor Connectivity Guide FINAL
- ETS Connect UK Contributor Production & UAT Onboarding Process FINAL
- ETS Connect UK User Rules of Engagement
- ETS Connect UK User & Redistributor Connectivity Guide
- ETS Connect UK User UAT Onboarding Guide
- ETS Connect UK User Production Onboarding Guide
- Recommended Practices – Bond UK Consolidated Tape using FIX Protocol – FIX Trading Community
- ETS Connect UK Data Quality Framework

The document is intended as a reference for all stakeholders engaged with the service — providing a clear description of the service as delivered through ETS Connect UK.

3. Definitions and Acronyms

The following terms and acronyms are used throughout this document:

Term	Definition
APA	Approved Publication Arrangements
API	Application Programming Interface
CSV	Comma Separated Values
CTP	Consolidated Tape Provider
ETC	Exchange Traded Commodity
ETN	Exchange Traded Note
FCA	Financial Conduct Authority
FIX	Financial Information exchange protocol
GUI	Graphical User Interface
ISIN	International Securities Identification Number (ISO 6166)
MIC	Market Identifier Code (ISO 10383)
MTF	Multilateral trading facilities
OTF	Organised Trading Facilities
REST	Representational State Transfer — web API style
ROE	Rules of Engagement
RTS 2	Regulatory Technical Standards 2
SLA	Service Level Agreement — pre-defined contractual timing

4. Key Contacts

For onboarding, technical and product enquiries, contact:

- **Email:** support@ets-connect.co.uk.

For general enquiries, contact:

- **Email:** info@ets-connect.co.uk

5. Service Availability and Support

5.1. Service Hours

ETS Connect UK operates round the clock five days a week (24/5).

Contributors will be able to connect and submit messages during the weekend and bank holidays, but the Consumer will only be able to view and access data on business days.

5.2. Support Hours

- Support Hours for Contributors are 24/7.
- Standard Support hours for Consumers are **8am-6pm** on UK business days.

ETS Connect UK will provide 24/5 out of hours support until the start of the Accredited Partner Program on 4th of January 2027.

Email: support@ets-connect.co.uk.

5.3. Environments

ETS Connect UK provides two environments:

Contributor Environment and access:

Environment	Purpose
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Production	A live environment exclusively for real-time FIX connectivity and production-grade message exchange. Governed by strict security, availability, and compliance controls. Access is restricted to Contributors who have completed certification and received explicit authorisation
UAT	A pre-production environment used for FIX protocol integration testing, schema validation, functional verification, and certification. Contributors use it to test session behaviour, workflows, error handling, and recovery

The details can be found in the document [ETS Connect UK Contributor FIX Rules of Engagement FINAL](#)

Reference link: [Documents | ETS Connect – UK](#)

Consumer Environment and access:

Environment	Purpose
Production	Live environment for UK post-trade bond data available from go-live. Subject to entitlement, licensing and security controls.
UAT	Test environment with the same data scope (UK post-trade bond data) available ahead of go-live for client validation. The UAT environment utilises non-production synthetic data solely for testing purposes

The details can be found in the document [ETS Connect UK User Rules of Engagement](#)

Reference link: [Documents | ETS Connect – UK](#)

6. Service Scope

The UK Bond Consolidated Tape Provider (CTP), operated by Etrading Software Ltd under a concession granted by the Financial Conduct Authority (FCA), is responsible for the collection and dissemination of post-trade transaction data (RTS2) for bonds via the ETS Connect UK Service. The service encompasses the following high-level functional areas:

- **Data Input**

The service ingests and collects post-trade transaction reports from all UK trading venues — including Multilateral Trading Facilities (MTFs) and Organised Trading Facilities (OTFs) — as well as Approved Publication Arrangements (APAs), covering all categories of bonds admitted to trading in the UK. Exchange Traded Commodities (ETCs) and Exchange Traded Notes (ETNs) are explicitly excluded from scope.

- **Data Validation & Quality Assurance**

Trade reports are subject to validation at the point of receipt to confirm completeness, technical correctness, and compliance with applicable reporting requirements. ETS Connect UK also performs periodic reconciliations between trade reports received and those published, ensuring the accurate and complete publication of all relevant information.

- **Data Output & Dissemination**

ETS Connect UK publishes consolidated bond data through multiple channels, including a FIX API, a REST API, and a Graphical User Interface (GUI).

- **Reporting**

In accordance with the terms of the concession agreement, the CTP will provide monthly data quality reports and quarterly performance reports to all relevant parties.

- **Licensing & Access**

The CTP will offer a range of licence types to end users, covering both real-time and historical data access. Available licence categories include individual, enterprise, redistribution, and academic/non-commercial licences.

7. Input

7.1. Contributor onboarding

Contributors to ETS Connect UK have three key aspects to consider:

- Connectivity
- Legal
- Support

Details on Contributor onboarding can be found in the link below: [Contributor Onboarding | ETS Connect – UK](#).

7.2. Contributor List

ETS Connect UK publishes and maintains a list of all Data Contributors from whom input data is received. The list is updated each time a new contributor is added or a contributor's status changes.

The updated contributor list can be found in the following link: <https://ets-connect.co.uk/data-contributors/>.

7.3. Contributor Connectivity

Input data is received from Data Contributors pursuant to applicable UK regulations.

The Contributor connectivity information can be further explored in the following link.

Link Reference:

- [Contributor Connectivity | ETS Connect – UK](#)
- [Documents | ETS Connect – UK](#)
 - Document Name: ETS Connect UK Contributor Connectivity Guide FINAL

7.4. Contributor Governance

This Rules of Engagement (ROE) governs contributor onboarding, certification, FIX session behaviour, data quality, incident handling and service management processes.

The details can be found in the Contributor Rules of engagement under the following link.

Link Reference:

[Documents | ETS Connect – UK](#)

- Document Name:
ETS Connect UK Contributor FIX Rules of Engagement FINAL

7.5. Data Elements

The input data fields ingested by the UK Bond CTP are based on the post-trade transparency requirements as set out in MAR 11 Annex 2R, which specifies the fields and flags that trading venues and APAs are required to include in their trade reports.

- The details of the same can be found in the following link:

[FCA Handbook - MAR 11 Transparency rules for bond transparency instruments.](#)

- The FIX specification followed for contributor submissions can be referenced in the following link.

[Recommended Practices – Bond UK Consolidated Tape using FIX Protocol – FIX Trading Community](#)

7.6. Feedback

ETS Connect UK provides real-time feedback messages and end-of-day files back to the contributors as acknowledgements to rejects and warnings.

7.6.1. FIX Feedback

ETS Connect UK provides FIX feedback messages to Data Contributors via **MarketDataAck (EQ)**. **MarketDataAck (EQ)** is the acknowledgment message returned to Contributors following submission of a market data report.

It confirms whether the report was accepted (potentially with data quality issues) or rejected, supporting operational transparency and reconciliation.

Two response types are possible: **Rejected** (DQ Level rejection) and **Warning (Accepted with DQ Issues)** including detail on the specific quality issue identified.

Details of sample messages can be found in the following documentation.

Reference link: [Documents | ETS Connect – UK](#)

Document name:

- ETS Connect UK Contributor FIX Rules of Engagement FINAL

7.6.2. End of Day CSV File

The EOD (End of day) file provides a daily record of all data quality outcomes for a given contributor, with one record per error or warning raised against an accepted (with warnings) or rejected trade report.

Each reject or warning error generates its own line in the file. Reports submitted without any issues produce no corresponding EOD record.

Each record is scoped to a single contributor, with one unique Contributor per file.

The agreed fields for the EOD file are:

Table column name	Report column header	Values/notes
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senderCompld	SenderCompld	Assigned SenderCompld of the contributor Example: CTP-PRD-CONTR-XXXXXX-A
outcomeSubType	OutcomeSubType	Possible values: - DICTIONARY_REJECT - BUSINESS_REJECT - DQ_WARNING
field	Field	FIX tag/s of the Contributor FIX message that triggered the reject or warning Example: 270
errorCode	EvaluationCode	Data Quality check code Example: R0046
message?	EvaluationReason	Description of the reject or warning Example: Incorrectly formatted: Price
rawInboundFix	ContributorMessage	FIX message submitted by the contributor
outboundFix	CtpResponse	FIX message returned by the CTP in response to the contributor's FIX message

8. Output

8.1. Onboarding

The following guide(s) provides the steps for consumer onboarding to gain access to ETS Connect UK.

UAT onboarding: [UAT Onboarding | ETS Connect – UK](#)

Production onboarding [Production Onboarding | ETS Connect – UK](#)

8.2. Licence type and User type (s)

Availability differs based on license type and user type. For further reference follow the link below. [Licence Types and Fees | ETS Connect – UK](#)

Access is authenticated through a secure Auth0 login, ensuring that only authorised licensees can view and interact with the consolidated tape data.

8.3. Distribution Channels

ETS Connect UK data is available on multiple channels.

Output availability is licence dependent. Real-time and /or historical trade data access and data delivery modes are conditionally available based on the subscriber's licensed entitlement. Please refer to [Licence Types and Fees | ETS Connect – UK](#) for further details.

Interface	Delivery Model	Intended Use
Graphical User interface	Real-time intraday data feed, historical data directory access via GUI	Near real-time structured data End-of-day and backfill use
FIX Market Data	Persistent streaming session	Real-time, low-latency consumption
Real-Time CSV (REST API)	Polling / retrieval-based	Near real-time structured data
Historical File Collection (REST API)	File download	End-of-day and backfill use

8.4. Graphical User Interface (GUI)

The ETS Connect Dashboard can be accessed via [Etrading Software | ETS Connect Plus - Authentication](#). It provides licensed ETS Connect UK users with a unified interface for accessing and analysing UK bond trade data published by the UK's Consolidated Tape (CT) for Bonds

- **Real-Time Intraday Feed** The dashboard provides users with a real-time intraday data feed displaying all mandatory post-trade fields as defined under MAR 11 Annex 2R, alongside CTP-stamped fields including the data receipt timestamp, publication timestamp, data quality indicator, and an Updated by CTP flag.

What you can view

- Same-day trades — All bond trades published by the CT on the current date are displayed as they arrive.
- Historical trades — Prior-day and older trade records are also accessible from this screen.

Workspace		DATE CTP RECEPTION										Last updated at 07:48:01		
ETS Connect UK		2026/03/26 - 2026/03/27										Refresh		
Intraday Feed		Executed (UTC)	ISIN	Notional	Price Notation	Price Condition	Price	DQ Indicator	National Currency	Price Currency	Flags	Venue of Publication	Venue of Execution	Published (UTC)
Historical Data		2025/10/06 20:43:16	DE0008U22073	188,269,569	None	-	124.5678		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
FAQs		2025/10/06 20:43:16	DE0008U22072	3,423,895,901	None	-	123.4567	✓	GBP	GBP	VOLO FULV LRGS	TWEA	SINT	2025/10/06 20:43:12
Privacy Policy		2025/10/06 20:43:14	DE0008U22071	187,603,000	None	-	122.3456		GBP	GBP	LRGS SSTI	TWEA	SINT	2025/10/06 20:43:12
Cookie Policy		2025/10/06 20:43:13	DE0008U22070	3,121,958,578	None	-	121.1234	✓	GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
Account		2025/10/06 20:43:12	DE0008U22069	304,465,200	None	-	120.0000		GBP	GBP	VOLO	TWEA	SINT	2025/10/06 20:43:12
name.lastname@emailemail.com		2025/10/06 20:43:11	DE0008U22068	213,547,400	None	-	118.8888		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
Log Out		2025/10/06 20:43:10	DE0008U22067	1,002,692,892	None	-	117.7777		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
Powered by Etrading Software		2025/10/06 20:43:09	DE0008U22066	21,859,521,000	None	-	116.6666		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:08	DE0008U22065	2,688,890,344	None	-	115.5555		GBP	GBP	FULV SSTI	TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:07	DE0008U22064	9,012,345,878	None	-	114.4444		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:06	DE0008U22063	8,901,234,567	None	-	113.3333		GBP	GBP	SSTI	TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:05	DE0008U22062	7,890,123,456	None	-	112.2222		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:04	DE0008U22061	6,789,012,345	None	-	111.1111		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:03	DE0008U22060	5,678,901,234	None	-	110.0001	✓	GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:02	DE0008U22059	4,567,890,123	None	-	109.7890		GBP	GBP	FULV LRGS SSTI	TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:01	DE0008U22058	1,234,567,890	None	-	108.4567		GBP	GBP	FULV LRGS SSTI BC	TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:43:00	DE0008U22057	3,001,123,456	None	-	107.1234		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12
		2025/10/06 20:42:59	DE0008U22056	2,778,943,592	None	-	106.7737		GBP	GBP		TWEA	SINT	2025/10/06 20:43:12

- **Filtering & Search** Users can filter and interrogate the real-time data using a range of key parameters.

Available filters

- CT Reception Date
- Executed Date
- Publication Date
- Flags — Select one or more post-trade transparency flags (NEW, AMND, CANC, BENC, and others).
- ISIN
- Price Notation — Filter by the price notation method applied to the trade.
- Venue of Publication — Filter by the APA or venue that published the trade report.

Workspace		DATE CTP RECEPTION		FILTERS		
ETS Connect UK		2026/06/09 - 2026/06/09		1 Flags ^ ISIN > Price Notation > Venue of Publication >		
Intraday Feed		Clear All		Search		
Historical Data		Flags: NEW x				
		Executed (UTC)	ISIN			
		2026/06/09 07:30:44.540	US1234			
		2026/06/09 07:30:04.540	US1234			
		2026/06/09 07:29:54.540	US1234			
				Clear all		
		Notional	Price Notation	Price Condition		
		1,000	PERC	NOAP		
		1,000	PERC	NOAP		
		1,000	PERC	NOAP		

- **Table Customisation**

The trade data table supports basic layout customisation to help users work efficiently with large datasets.

- Column resizing — Drag the boundary between column headers to adjust the width of any column.
- Column reordering — Drag and drop column headers to rearrange the order in which data is displayed.

These customisations apply to the current session. Column preferences do not currently persist between sessions.

- **Historical Data** The dashboard includes a Historical Data directory, allowing subscribed users to access and retrieve historical trade reports in accordance with their licence entitlements, supporting consolidated tape data usage.

Authorised consumers can browse the archive of available datasets and download files directly over the internet using short-lived, secure download links.

Access is strictly governed by authentication credentials, contractual data entitlements, and applicable usage limits, ensuring that data is delivered securely and efficiently.

- File format — Daily CSV files, provided in compressed (csv.gz) format.
- Update schedule — Historical data files are updated by 7:00 am on each Business Day, reflecting all trade reports, cancellations, and amendments reported on the previous business day.
- Naming convention — Files follow the format: cto_bonds_eod_YYYYMMDD_part001_v1.csv.gz

cto_bonds_eod_20260601_part001_v1.csv.gz	2026-06-02T00:08:58.769664	354506
cto_bonds_eod_20260602_part001_v1.csv.gz	2026-06-03T00:33:29.307085	309173
cto_bonds_eod_20260603_part001_v1.csv.gz	2026-06-04T06:06:36.895634	303503
cto_bonds_eod_20260604_part001_v1.csv.gz	2026-06-05T08:55:08.817402	290348
cto_bonds_eod_20260605_part001_v1.csv.gz	2026-06-08T06:05:03.562621	302750
cto_bonds_eod_20260606_part001_v1.csv.gz	2026-06-08T06:07:35.535654	301482
cto_bonds_eod_20260607_part001_v1.csv.gz	2026-06-08T06:10:12.576090	301230
cto_bonds_eod_20260608_part001_v1.csv.gz	2026-06-09T06:04:43.657184	306156
cto_bonds_eod_20260609_part001_v1.csv.gz	2026-06-10T06:04:03.438953	299705
cto_bonds_eod_20260610_part001_v1.csv.gz	2026-06-11T06:04:13.031552	87780
cto_bonds_eod_20260611_part001_v1.csv.gz	2026-06-12T06:04:37.211177	257789
cto_bonds_eod_20260612_part001_v1.csv.gz	2026-06-15T06:05:15.273759	297537
cto_bonds_eod_20260613_part001_v1.csv.gz	2026-06-15T06:08:01.277269	291629
cto_bonds_eod_20260614_part001_v1.csv.gz	2026-06-15T06:10:39.589748	284761
cto_bonds_eod_20260615_part001_v1.csv.gz	2026-06-16T06:06:07.355911	301584

8.5. FIX API

ETS Connect UK provides a high-speed binary FIX data feed compliant with the ISO 20022 methodology. This feed is available via cross-connect at ETS Connect UK data centres.

FIX Market Data interface delivers UK Bond Consolidated Tape data to authorised users via a persistent streaming session, designed specifically for real-time, low-latency consumption — making it suited for firms that need continuous, uninterrupted market data as trades occur.

The following document includes FIX protocol technical connectivity specification including endpoint details, security requirements, network configurations, and IP access controls.

Reference Link: [Documents | ETS Connect – UK](#)

Document name: ETS Connect UK User & Redistributor Connectivity Guide

8.6. REST API

ETS Connect UK exposes a REST API (web API) for accessing consolidated tape data programmatically.

The following document includes real-time CSV, and historical data access methods via REST API. It contains details on technical connectivity specification including endpoint details, security requirements, network configurations, and IP access controls.

Reference Link: [Documents | ETS Connect – UK](#)

Document name: ETS Connect UK User Rules of Engagement

8.6.1. Real-Time CSV

The consumers can access API endpoints that enables authorized consumers to directly fetch the metadata and download URL for a specific minute CSV file.

Entitled users with API access are provided with the necessary credentials to retrieve the CSV files programmatically. Once authorized, users can retrieve this information instantly by providing the requested UTC minute window start time.

This is supported by a backend mechanism that generates and organizes the near-real time CSV files to ensure the data is complete, consistent, and readily available when needed.

8.6.2. Historical CSV

The consumers have programmatic access to historical CSV files and their associated metadata.

Through this integration, entitled users with API access can browse historical datasets, obtain secure download links, and download the actual CSV in compressed files in a controlled and auditable manner.

This is supported by a backend system that produces CSV files containing historical records. The CSV is generated every business day 7AM UTC and contains published trades from previous day(s).

The generated CSVs are standardized, reproducible, and suitable for downstream use cases including reporting, auditing, and analytics.

9. Data Quality

9.1. Data Quality Framework

The UK Bond Consolidated Tape Provider (CTP) operates a Data Quality Framework that governs the validation and treatment of post-trade transparency reports from the point of receipt through to publication. The Framework is principles-based, designed to complement the CTP's broader regulatory obligations, and applies a layered assessment model that distinguishes between reports that cannot be accepted for publication and those that may be published with appropriate indicators applied. All identified data quality issues are communicated to the relevant data contributor to support remediation at source and promote continuous improvement over time.

The Framework organises data quality checks into the following categories, each with defined outcomes for the handling of the submitted report:

- **Missing Field and Invalid Format checks** confirm that trade reports are complete and correctly structured; failure results in rejection and the report are not published.

- **Conditional Values checks** assess whether combinations of reported fields are consistent with applicable regulatory requirements; failure also results in rejection.
- **Advisory checks** identify possible issues that do not prevent publication, with a notification returned to the contributor.
- **Basic Outlier checks** assess whether the economic details of a trade fall outside expected ranges; where triggered, the report is published with the Data Quality Indicator set to indicate the record may be erroneous.

Full details of the checks, including severity levels and specific validation rules, are set out in the Data Quality Framework document.

Reference Link: [Documents | ETS Connect – UK](#)

Document name: ETS Connect UK Data Quality Framework

9.2. Data Quality Reporting

ETS Connect UK produces monthly data quality performance reports, each presenting a rolling view of the previous three months and incorporating a defined set of data quality metrics.

Here's a concise overview of the key metrics covered in the report:

- **Key Statistics**
Tracks total reports received, accepted, and rejected — giving an overall pass/fail rate for submissions.
- **Breakdown by Report Status**
Splits accepted reports into New, Amendment, and Cancellation types to show the nature of activity.
- **Core Data Quality Statistics**
Classifies accepted reports as Valid, having Warnings, or containing Outliers — measuring the overall quality of submitted data.
- **CTP Corrections**
Counts cancellations and amendments initiated by the CTP (Consolidated Tape Provider) on the contributor's behalf.
- **Breakdown by Evaluation Categories**
Groups data quality issues by type: Mandatory Attribute, Invalid Format, Conditional Values, Advisory and Basic outlier.
- **Breakdown by Maximum Severity**

Rates each report on a 0–5 scale (Valid → Critical) based on its most serious data quality issue.

- **Timeliness**

Measures how quickly reports are published by the contributor and received by the CTP, expressed as a median time and percentile ranking.

- **Breakdown by Evaluation Code**

Provides granular detail on specific validation rules triggered, including the severity level and the exact field or condition causing the issue.

Three types of data quality reports are produced: contributor-specific reports for each participant, a consolidated summary report for the regulatory authority, and a redacted summary report for publication on the website.

The data quality reports published can be viewed within the following link:

[Data Quality Reports | ETS Connect – UK](#)

10. Performance

10.1. Reporting

The Performance Monitoring Report is issued quarterly and covers three key operational areas:

- **Latency** measures the time taken for the CTP to publish data upon receipt from contributors.
- **System Availability** tracks uptime across three dimensions: real-time data access and historic data access for Consumers, and data submission availability for Contributors.
- **Reconciliation Statistics** confirms that all accepted reports are successfully published, tracking both the acceptance rate (as a percentage of reports received) and the publication rate (as a percentage of reports accepted).
- **Incident Management** records all incidents raised during the period, categorised by priority level (P1–P4) based on severity and licensee impact, with defined resolution SLAs. Each incident entry includes the date, category, duration, and a root cause analysis link. SLA compliance is tracked for each priority level.

The performance reports can be viewed via the following link.

[Operational Availability | ETS Connect – UK](#)

10.2. Service Level Agreements

The agreed Service level agreements (SLAs) can be also found in the link below.

[Operational Availability | ETS Connect – UK](#)